
Hey Guroo App

About Hey Guroo app

Hey Guroo app is Yogamalika's official mobile learning app. The app enables you to enjoy your favourite *Divyanadam - Chanting Series* and other courses recommended by Swami Paramarthananda. Learning enthusiasts can benefit from spending just a few minutes of their day on this app to stay aware, focused and enlightened.

Vedic culture declares that human beings alone are capable of tampering with nature. And, they alone can contribute to their individual and total well-being. Hey Guroo app is one of the ways by which you can take your Vedic knowledge to new heights. This continuous self-learning will in turn contribute to more holistic, peaceful and meaningful living. The quest for vedic knowledge and enlightenment has forever driven people to the ends of the earth.

Why then the name Hey Guroo ? From the beginning of time, knowledge presupposes a Guru. The word "hey" in Sanskrit addresses a person – in this case, a teacher. In this case the "Hey" is an address with emotion, as there are three types of students who can draw the teacher's attention with emotion:

1. The first type of student is a mature student who has understood that the Guru alone has the knowledge for long-lasting peace and happiness, and therefore, he draws the Guru's attention by calling with emotion.
2. The second type of student is a seeker of knowledge and has the urge to learn and that urge creates emotion.
3. The third type of student has the urge to learn, is matured and has come to terms his or her emotions and now wants to take the help of the Guru.

Who can use this app?

Hey Guroo app is suited for people of all ages and knowledge levels, especially fast-paced learners who want to know about the vedic way and view of life. Anyone can benefit from our wide range of courses, which are customised to user groups and learning needs. There is only one quality you must possess – the patience to acquire and assimilate knowledge.

Who needs these courses and what is the eligibility:

- Teachers, students and parents who just want a summary of the Vedic way and view of life. For them, we provide a basic 19-hour course.
- A general seeker of the Vedic view and way of life can go through the suggested course of study. The suggested course of study has three levels.
- Students who have the urge to learn, the maturity, and have come to terms with his or her emotions. These students want to explore further, and they now feel they need to take the help of the Guru. Such students will be benefitted by our e-learning program and suggested course of study. The suggested course of study is recommended by Swami Paramarthananda.

Experience the transformative power of vedic learning

Hey Guroo app is a mobile self-learning app that is customised for learners on the move. For a more holistic learning experience, we recommend visiting our website mantraglobus.in.

Installation/ How to proceed

First-time users, please see the Hey Guroo mobile app video under the app's Message board to install the app and familiarise with the process of e-learning.

Subscription

Now, avail our free trial offer! Get limited access to recordings of Global class, Divyanadam chants and on-demand classes for one week. During Trial period, after placing order for Global class, it will be immediately added to your Global Class Library in My Account panel. For suggested courses & Divyanadam the trial classes will be added to your account within 24 to 48hrs. Free classes, students can just click and listen to the latest 2 classes. Once your trial period expires, you may choose any one of our fast, convenient and secure payment options to subscribe and continue the process of learning and enlightenment.

Available Subscriptions:

There are three types of subscriptions available in App. Valid for one year (April 1st to March 31st of any given year). For all the below subscriptions foreign students are requested to change the currency to USD.

1. Global Class (Automatic Subscription Request):

Means classes of the subscribed venue will be added to your library automatically.

Venues: (Each Venue -100 Credits / Fee- Rs2500 or USD50)

- i) Sankaralayam - Tuesdays
- ii) Bala Vidya Mandir - Saturday
- iii) Bala Vidya Mandir - Sunday
- iv) Asthikasamajam - Friday
- v) Asthikasamajam - Saturday
- vi) Asthikasamajam – Sunday

VENUE	DAYS	TIME	SUBJECT
SANKARALAYAM 66, Mayor V.R.Ramanathan Road Chetpet-600031	Mondays Tuesdays	11:00 a.m. to 12:00 noon 11:00 a.m. to 12:00 noon	Uddhavagita (From 24.06.2019) (Free class) Bhagavad-Gita (From 04.12.2018)
Bala Vidya Mandir IV Main Road Gandhi Nagar, Adyar-600020	Saturdays Sundays	6:00 p.m. to 7:00 p.m. 6:00 p.m. to 7:00 p.m.	Pancadasi Uddhavagita (From 24.12.2017)
Asthikasamjam Venus Colony, 1st Street Alwarpet-600018	Fridays Saturdays Sundays	7:00 a.m. to 8:00 a.m. 7:00 a.m. to 8:00 a.m. 7:00 a.m. to 8:00 a.m.	Gita-bhashyam Vicharasagara Mandukya - Karika (From 20.01.2019)
Sanskrita Bharati 5, 7th Street, Dr. Radhakrishnan Road Mylapore-600004	Fridays	6:30 p.m. to 7:30 p.m.	Mandukya-bashyam (Free class)

Note:

- ✓ It is mandatory to subscribe for atleast one global class automatic and rest of the classes can be selected manually according to your credit limits.
- ✓ If you want all the Global classes Automatic - Member has to send separate requests for each venue.

- ✓ We do not accept Manual subscription request for Mobile App students. To self select manual subscription classes go to yogamalika.org and click on 'Buy Subscription' button.
- ✓ Automatic subscription cannot be withdrawn at any point of time, it will be valid for one year.
- ✓ If the student exhaust credits before 31st of March they should renew their subscription to continue listening.
- ✓ Request students to maintain minimum credit balance(10 credits) for uninterrupted listening.
- ✓ In the end of 31st March of any given year all your unused credits become zero and you need to renew subscription to continue listening the classes.
- ✓ We request all the members to abide by the rules of e-learning and enjoy the learning process.

2. On Demand Courses (Suggested Course of Study):

Recommended by Swamiji for a student which includes 3 levels of courses.

Refer 'App Catalog' to know more about suggested courses

Minimum credit to purchase for on demand course:-

Basic - Rs.1500/USD25 App Subscription + 2 Modules of Vedic way & view of life Validity-3 Months	Low - Rs.1500 5 Modules Rs.1500/USD25 Validity-21 days	Medium-Rs.3000 10 Modules Rs. 3000/USD50 Validity-21 days	High-Rs.4500 15 Modules Rs. 4500/USD75 Validity-21 days
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3. Divyanadam Chanting Series:

Learn Chanting for inner peace and strength.

Divyanadam chanting series, as chanted by Swami Paramarthanada. Volume -1 starts with Bhagavad Gita chanting, covering the Gita verse by verse. Rest of the volume covers some of the Upanishads e.g. Taittiriya-Upanishad, Katha-Upanishad, Mandukya-Upanishad, Vishnu Sahasranama Stotram, Lalita Pancharatnam, and so on. For more details, refer the Divyandam Catalog.

Minimum credit to purchase for Divyandam:-

5 Volumes Rs.2500 / USD50 Validity - 1 Year
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Why should I pay for subscription?

Hey Guroo app's nominal subscription-based pricing ensures that we continue to deliver value-based services at your convenience, while still keeping tabs on your privacy.

Hey Guroo app takes your privacy very seriously. We endeavour to bring you quality content that is customised to your learning preferences. We do not share your information with third parties for advertising, promotion or revenue-generation. Our app does not promote advertisement- or donor-driven models, to keep your information secure and confidential.

Terms, Conditions & Learners' Responsibilities

1. The subscription is non-transferable.

2. App does not have a refund policy. Please take the time to experience the e-learning process and accept the terms and conditions before subscribing.
3. Please email us at mantraglobus@gmail.com, after every successful payment. Don't forget to include your e-learning member no. and payment information, and the number of classes opted. This will ensure that relevant communication from us reaches you every time.
Not getting our emails? Check your spam folder.
4. Bank or card charges may apply.
5. The Hey Guroo app will send you notifications as and when new learning material is uploaded. We also recommend that you proactively visit the app to stay updated with the latest learning information.
6. E-Learning is completely digital transaction so no physical receipts will be issued.
7. Free classes inside the app is valid for one week only, from the date of upload. Students can listen to the same classes for 21 days in www.yogamalika.org.

Privacy policy

Hey Guroo app follows Yogamalika's strict privacy policy, which has been in place since the last 25 years.

Hey Guroo app will collect and use learner information for only two purposes:

- To personalise and enrich your e-learning experience
- To comply with state and/or federal government laws and regulations, and filings for financial transactions, taxes, and other mandated purposes.

We acknowledge that your privacy is most important to you. All learner information registered with the Hey Guroo app is kept under administrator supervision. Our international privacy standards and long history of compliance ensure that your personal information is kept private and secure.

Direct communication is our policy.

We continuously improve our services based on learner experiences. Take a moment to share your experience with us at mantraglobus@gmail.com We would love to hear from you.

Part 2:

1. DOWNLOADING FROM PLAY STORE

Wish to stay enlightened while you're on the move? Download Yogamalika's official mobile learning app, Hey Guroo – from Google Play Store. Access a world of transformative spiritual insights, Vedic learning and spiritual self-discovery.

Installing and logging into Hey Guroo app is simple and straightforward. The whole process is as easy as 1, 2, 3!

1. Just open Google Play Store app on your Android mobile phone, and type in the words: Hey Guroo.
2. From the list that appears, select “**Hey Guroo – by YOGAMALIKA**”.
3. Once the app has been downloaded, open it to begin the login or registration process.

2. REGISTERING AND LOGGING IN

Welcome to Hey Guroo app – Yogamalika's official mobile learning app. You are about to embark on a remarkable journey of self-learning and enlightenment.

New members

If you are a new member, click the register button. It's a simple process. Enter your details – Name, email address, Mobile phone number, date of birth and address. From the radio box, select to indicate whether you are an Indian or Global student. That's all!

[FAQ: What is the qualifying criteria for Indian or Global student?](#)

[FAQ: I don't have access to mobile/email address](#)

Don't worry! This app takes your privacy very seriously. Your information is secure in our hands. The details you provide will only be used to recommend quality content that is attuned to your learning preferences.

[FAQ: I want to read the privacy policy in detail.](#)

Now let us take a minute to go through the Terms and Conditions. It is important that you read them carefully.

If you need more details, you can press the button "Click to Read E-learn Information" to read more about Hey Guroo app and our e-learning process.

All done? Great! Now, check the acknowledgement above the Register button and press "Register". An email with your e-learning information, including your member id and password, will be emailed to you at your registered address. Check your inbox to proceed.

Getting an error message? Please check whether the details you have entered are correct and complete. It's possible that your email id or mobile number is already registered with us!

Not received the email? Check your spam folder!

Existing members

If you are an existing member – or you have just received your registration email – simply enter your eLearn Member Number and Password on the login screen of Hey Guroo app. If you are logging in on your personal device, you may choose to check the "Remember me" button before logging in.

Press Login.

[FAQ: I have forgotten my user id/password. What can I do?](#)

3. TRIAL, PAYMENT AND SUBSCRIPTION

Congratulations! You are all set to begin the learning process.

Press the "Start trial" button to begin the trial period.

Your trial period of 7 days starts now!

During the trial period, you can access classes under each of the below category:

- Free classes
 - Ongoing global class: Edited and remastered copy of one of the live classes conducted by Swami Paramarthananda at Chennai (one class)
 - On-demand courses/Suggested course of study: Recommended by Swamiji for a student. (one class)
 - Divyanadam – chanting series (one class)
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Once the trial period expires, you will see a screen informing you so. You will then be provided the option to “Pay and subscribe” to continue enjoying the app. Press “Pay and subscribe” to begin the payment process.

[FAQ: I don't want a trial period; I want to go straight to subscription. How can I do that?](#)

[FAQ: Why should I pay to use Hey Guroo app?](#)

[FAQ: What payment modes does the app accept?](#)

[FAQ: I am facing payment issues. What do I do?](#)

Important:

Please note: As of Sep 2019, this app is still in the beta/test stage. At this point, due to obvious reasons, we have not activated the payment gateways for the pay-to-subscribe option. Users are welcome to browse the app during the 7-day trial period, enjoy its features, and send us their interests, feedback and observations. You can write to: mantraglobus@gmail.com.

As you wait for the final release, you can frequent our website (web-version) at mantraglobus.in. The website will keep you up to date on the final release date of Hey Guroo app as and when it ready for launch.

*You can also become a paid member through our website, **BUT ACCESSING OUR LIBRARY OF COURSES AND LEARNING MATERIALS IS ONLY POSSIBLE THROUGH HEY GUROO MOBILE APP.***

[FAQ: I am already a paid member on the website. Can I access the app using this membership?](#)

4. **SUBSCRIPTION – [FUNCTIONALITY NOT ACTIVATED IN THE BETA VERSION]**

Once the trial period is over, the subscription fee for Hey Guroo **app** is:

Indian students: INR900

Global students: USD25

Great news! You have now successfully subscribed to the app. Now you can access the below e-learning packages/products by purchasing them separately. You can select **any one or all** of these courses:

- Free classes (only app fee is required)
- Ongoing global class – Edited and remastered copy of the live classes conducted by Swami Paramarthananda at Chennai
- On-demand courses/Suggested course of study - Recommended by Swamiji for a student. Includes three levels of courses.
- Divyanadam – chanting series

For available packages and tariffs, please [click here](#).

Note: Vedanta Vidyarthi Sangha students who wish to use the app should first register, pay and subscribe to the app. Once they purchase the app subscription, they are eligible to access two ongoing classes for free.

5. **APP FEATURES AND FUNCTIONALITIES**

Message board:

Your one-stop-spot for updates from Yogamalika. Get relevant information about subscriptions, keep track of class schedules and more.

My global class:

Select, subscribe to and access **ongoing global classes** and courses.

Use the “Auto subscription request” tab to select a global class of your preference and subscribe to it for a period of one year. For class schedules and tariffs, [click here](#).

My account:

Access your subscribed courses under Global Class Library, On-demand Library and Divyanadam – Chanting series.

View account credits and remaining subscription points.

Edit your profile, change password and view app notifications.

Vedanta Vidyarthi Sanga:

A dedicated section for members of the Vedanta Vidyarthi Sanga to access the free classes of Swami Paramarthananda held at Chennai.

Members can also access the latest **three** classes of *Mandukya Bhashyam* and *Uddhavagita* through this section.

They can also:

- View the schedule for classroom sessions at Chennai
- Access the browser link to make voluntary contributions or charitable donations to the cause

On-demand courses and Divyanadam – Chanting series

Subscribe to Suggested courses of study and/or Divyanadam chants and add them to your library.

6. COURSE CURRICULUM AND PACKAGES**▪ On-demand course tariffs:**

Recommended by Swamiji for a student. Includes four levels of courses.

#1

Basic INR1500 or USD25

Includes **app** subscription charges + 2 modules of Vedic view and way of life

Valid for 3 months

#2

Low INR1500/USD25

Any of the 5 modules*

Validity 21 days (per class)**

#3

Medium INR3000/USD50

Any of the 10 modules*

Validity 21 days (per class)*

#4

High INR4500/USD75

Any of the 15 modules*

Validity 21 days (per class)**

▪ Divyanadam – Chanting series tariff:

Total 7 volumes available for listening only; no download allowed.

Minimum credit: INR2500/USD50

Validity 1 year

▪ Automatic subscription to global classes

Two classes are free; remaining on subscription.

Classes of the subscribed venue will be added to your library automatically.

100 credits/classes INR2500/USD50

Subscription valid from April 1st to March 31st of any given year.

* Refer catalogue for information regarding the classes.
1 Module = 10-12 classes, depending on the expertise of the student
1 credit = 1 class

Classes Available for Subscription			
VENUE	DAYS	TIME	SUBJECT
SANKARALAYAM 66, Mayor V.R.Ramanathan Road Chetpet-600031	Mondays	11:00 a.m. to 12:00 noon	Uddhavagita (From 24.06.2019) (Free class)
	Tuesdays	11:00 a.m. to 12:00 noon	Bhagavad-Gita (From 04.12.2018)
Bala Vidya Mandir IV Main Road Gandhi Nagar, Adyar-600020	Saturdays	6:00 p.m. to 7:00 p.m.	Pancadasi
	Sundays	6:00 p.m. to 7:00 p.m.	Uddhavagita (From 24.12.2017)
Asthikasamjam Venus Colony, 1st Street Alwarpet-600018	Fridays	7:00 a.m. to 8:00 a.m.	Gita-bhashyam
	Saturdays	7:00 a.m. to 8:00 a.m.	Vicharasagara
	Sundays	7:00 a.m. to 8:00 a.m.	Mandukya - Karika (From 20.01.2019)
Sanskrita Bharati 5, 7th Street, Dr. Radhakrishnan Road Mylapore-600004	Fridays	6:30 p.m. to 7:30 p.m.	Mandukya-bashyam (Free class)

Class schedules:

Sankaralayam: Tuesdays || Bala Vidya Mandir: Saturdays and Sundays || Asthikasamajam: Fridays, Saturdays and Sundays

You can select the schedule of your preference in Hey Guroo app → My Global Class → Auto Subscription Request → Select Class Type, and proceed to submit and pay.

During the trial period, upon placing order for the global class, it will be directly added to your library, under My Account. For on-demand/suggested courses and Divyanadam – chanting series, classes will be added between 24-48 hours.

A minimum of 5 and maximum of 15 classes should be selected at a time for the On-demand suggested courses. A minimum of 5 volumes should be selected at a time for Divyanadam – Chanting series.

All free and (manual) subscription based classes will be available only for 21 days from the date of upload. Auto-subscribed classes will be automatically uploaded to the app library (Hey Guroo → My Account → Library)

*****For on-demand/suggested courses:**

Once a module is purchased/subscribed to, it gets added to your app library. It will remain there until you click to view it (or until March 31st; see below). Once you have clicked to view a class, the class will expire after 21 days.

Modules are available for a duration of 1 year from the date of subscription (i.e. April 1st). On March 31st, all modules that have completed a year of upload will be removed, irrespective of date of purchase.

[FAQ: How does the credit system work?](#)

After payment, you can access the auto-subscribed global classes through My Account → Global Class Library.

Your journey of thousand miles begins here, with Hey Guroo app. For any clarifications or questions, write to us at: mantraglobus@gmail.com.

QUICKLINKS

You can access the quick-links at the bottom of the app screen to view the following information:
Free talks by the Guru || Our e-learning catalog || Divyanadam catalog || E-learning information

FREQUENTLY ASKED QUESTIONS:

[FAQ: What is the qualifying criteria for Indian or Global student?](#)

Hey Guroo has classified the following students as Indian and global:

Indian student – has been living only in India since the last three months

Global student – has been living abroad (outside of India) since the last three months.

e.g., If you are an Indian citizen, but have been residing abroad for the last three months, that qualifies you as a global student. Payment will be in USD.

[FAQ: I don't have access to mobile/email address](#)

Unfortunately, at this point, Hey Guroo app requires you to have access to an email address at the very minimum for accessing the app.

[FAQ: I want to read the privacy policy in detail](#)

Please visit Hey Guroo app → Privacy policy

[FAQ: I don't want a trial period; I want to go straight to subscription. How can I do that?](#)

Unfortunately, at this point, Hey Guroo app does not support this feature.

[FAQ: Why should I pay to use Hey Guroo app?](#)

Hey Guroo app's nominal subscription-based pricing ensures that we continue to deliver value-based services at your convenience, while still keeping tabs on your privacy.

[FAQ: What payment modes does the app accept?](#)

Hey Guroo currently accepts Paypal, HDFC credit card, net banking and Stripe (global users).

[FAQ: I am facing payment issues. What do I do?](#)

Please write to mantraglobus@gmail.com, citing the issue. Our representative will be in touch with you shortly.

[FAQ: I am already a paid member on the website. Can I access the app using this membership?](#)

Yogamalika and Hey Guroo app follow different subscription models, and hence membership cannot be swapped between the two.

[FAQ: How does the credit system work?](#)

Credits can be purchased by availing subscription-based payment to our classes. For example, a payment of INR2500 towards a course will avail you 100 credits. Classes can be viewed for one credit each. Once your credit balance drops below a threshold level, you will be alerted to recharge.

[FAQ: Are ongoing global classes only available through auto subscription? How does this work?](#)

Yes. Ongoing global classes are only available through auto-subscription feature. Once you have purchased this course, you will be asked to select one or two venues, days and classes of choice. As the on-ground classes wrap

up, a digitally remastered version of the class will be streamed to your library (Hey Guroo app → My Account → Library). Subscription will be auto-renewed once the cut-off of 100 classes is reached.

A separate subscription request should be placed for more courses beyond what was initially subscribed.

[FAQ: Can I subscribe to more than one class a day?](#)

Yes. This is allowed. However, to maintain a deep-learning outlook, it is advisable to limit yourself to one or two classes a day.

[FAQ: I have forgotten my user id/password. What can I do?](#)

Please use the “Forgot password” option in the main menu to retrieve your e-learning information, by using your registered email id.
